



# Pick Ups Loader

## PART-TIME

HOURLY RATE \$11

With more than 40 years in the retail industry, Homemakers Furniture is a leader in providing affordable home furnishings to the state of Iowa. We seek employees who are dedicated and passionate about their work. We are seeking a highly motivated candidate to join our dynamic team.

## BENEFITS

When you join the Homemakers team, you are joining a family-operated organization with a rich 40-year history in the retail industry. With the backing of Nebraska Furniture and Berkshire Hathaway, we are continuing to grow. With our family and growth-oriented culture, a career with Homemakers includes great opportunities for advancement, set schedule options, competitive pay, and fantastic benefits.

AS A **PART-TIME EMPLOYEE**, YOU WILL ENJOY THE FOLLOWING BENEFITS:

- 401(k) with company match
- Profit sharing
- Employee discounts (also at Nebraska Furniture Mart)
- Closed most major holidays
- Holidays off
- Opportunities for advancement

## POSITION SUMMARY

The position entails loading customer's vehicles with the purchased product and assisting coworkers with daily duties (in and outside the department), from sweeping and cleaning the pick ups department or warehouse to loading customers' cars and working within the department.

## ESSENTIAL POSITION ACCOUNTABILITIES

- Load purchased product into customer vehicles
- Properly handle product while moving it from one location to another
- Employ a customer-friendly approach, making eye contact and engaging in conversation
- Verify customer identification by checking photo ID and obtain acknowledgment of receipt of product by getting customer signature
- Train other staff members
- Provide feedback to management regarding efficiencies, safety and productivity
- Follow all operational and safety procedures
- The above responsibilities and additional duties may vary as assigned

## EDUCATION/WORK EXPERIENCE REQUIRED

- Excellent customer service skills
- Warehouse experience a plus

## KNOWLEDGE, SKILLS AND ABILITIES:

- Ability to work in a fast-paced environment with high customer contact
- Positive/helpful attitude toward management, coworkers and customers
- Ability to work a varied schedule, including nights, weekends and/or early-morning hours based on business needs

## BEHAVIORAL EXPECTATIONS

- Respect - Follows Homemakers Core Values of honesty and integrity, customer loyalty, quality products and services, teamwork and cost effectiveness.
- Motivation - Commitment to the assigned task. Sets and achieves challenging goals; demonstrates persistence and overcomes obstacles. Measures self against standard of excellence. A self-starter. Takes calculated risks to accomplish goals.
- Quality - Demonstrates accuracy and thoroughness. Looks for ways to improve and promote quality. Applies

feedback to improve performance. Monitors own work to ensure quality.

- Quantity - Willing to work with a sense of urgency. Meets productivity standards; completes work in timely manner; strives to increase productivity.
- Teamwork - Demonstrates a willingness to work with a team.
- Adaptability - Demonstrates a willingness to adapt to changing circumstances and workflow.
- Attendance - Is consistently at work and on time; ensures work responsibilities are covered when absent; arrives at meetings and appointments on time.

#### PHYSICAL EXPECTATIONS

- Standing/walking for long periods of time
- Frequent bending and lifting
- Pushing, pulling and maneuvering heavy objects
- Able to lift 50 lbs. and more with assistance

#### ENVIRONMENTAL CONDITIONS

- Will work indoors and outdoors
- Conditions may include hot/cold temperatures, dusty surroundings and noisy work environment

Background check, pre-employment drug screen and physical/lift test are required.

Homemakers is a tobacco- and drug-free workplace. EOE